

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L. L. P.  
1300 I STREET, N. W.  
WASHINGTON, DC 20005-3315

202 • 408 • 4000  
FACSIMILE 202 • 408 • 4400

jc979 U.S. PTO  
09/964754  
09/28/01

ATLANTA  
404•653•6400  
PALO ALTO  
650•849•6600

WRITER'S DIRECT DIAL NUMBER:

(202) 408-4096

TOKYO  
011•813•3431•6943  
BRUSSELS  
011•322•646•0353

Email: [Ernest.Chapman@Finnegan.com](mailto:Ernest.Chapman@Finnegan.com)

September 28, 2001

ATTORNEY DOCKET NO.:05905.0153  
CUSTOMER NUMBER: 22,852

**Box Patent Application  
Assistant Commissioner for Patents  
Washington, D.C. 20231**

Re: New U.S. Patent Application  
Title: **SERVICE TICKET ISSUE SYSTEM AND SERVICE TICKET  
ISSUE SERVICE**  
Inventors and Addresses:

- 1) Yoshihiro ITOH  
Tokyo, Japan
- 2) Toshitake MASHIKO  
Tokyo, Japan
- 3) Akihiko YAMADA  
Tokyo, Japan
- 4) Masayuki AO  
Tokyo, Japan

Sir:

We enclose the following papers, which are not in the English language, for filing in the United States Patent and Trademark Office in connection with the above-referenced application in accordance with 37 C.F.R. §1.52(d) and §608.01 of the MPEP, Filing of Non-English Language Applications:

1. Non-English application - 32 pages, including 1 independent claim and 28 claims total.
2. Drawings - 28 sheets of informal drawings, containing 32 figures.

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Assistant Commissioner for Patents  
September 28, 2001  
Page 2

3. The filing fee is calculated as follows:

				\$710	\$ 710.00
Basic Application Filing Fee	Number of Claims	Basic	Extra Claims		
Total Claims	28	- 20	8	x \$18	\$ 144.00
Independent Claims	1	- 3	0	x \$80	
[ ] Presentation of Multiple Dep. Claim				+\$270	
				Subtotal	\$ 854.00
				Reduction by 1/2 if small entity	-
				TOTAL APPLICATION FILING FEE	\$ 854.00

4. A check for \$854.00 is enclosed. The fee includes:

\$710.00 for filing fee; and  
\$144.00 for extra claims fee.

Applicants claim the right to priority based on Japanese Patent Application Nos. 2000-338311, filed September 30, 2000, and 2001-088865, filed March 26, 2001.

Please address all correspondence with respect to this application to:

Finnegan, Henderson, Farabow,  
Garrett & Dunner, L.L.P.  
1300 I Street, N.W.  
Washington, D.C. 20005-3315

This application is being filed under the provisions of 37 C.F.R. § 1.53(f).  
Applicants await notification from the Patent and Trademark Office of the time set for filing the Declaration.

An English translation of the non-English language papers will be filed in the U.S. Patent and Trademark Office within the required time period.

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Assistant Commissioner for Patents  
September 28, 2001  
Page 3

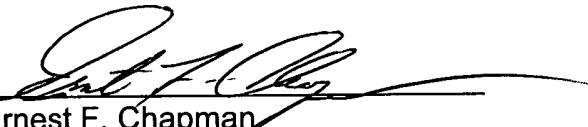
Please accord this application a serial number and filing date.

The Commissioner is hereby authorized to charge any additional filing fees due and any other fees due under 37 C.F.R. § 1.16 or § 1.17 during the pendency of this application to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

By:



Ernest F. Chapman  
Reg. No. 25,961

EFC/FPD/sci  
Enclosures